

COVID 19 PRECAUTIONS

For mutual safety we are required to maintain social distancing for clients attending appointments at Parkhead Consultancy. This means that we have to strictly manage the number of clients who have access to our premises at any particular time.

We would therefore be grateful if you would read, and accept, the following requirements to allow us to do so:

Please attempt to attend as close to your appointment time as possible. If you are significantly early or late you may be asked to remain in your vehicle until called into the premises.

Please understand that, even if you arrive on time, prior appointments can overrun and you may still be asked to remain in your vehicle until called in.

Except under exceptional circumstances, we cannot allow accompanying adults or children not themselves attending for a medical examination access to the waiting areas. They will be required to remain in their vehicle until your examination has concluded. (We will always attempt to allow them access to the toilet if essential).

If you, or the examining doctor, require the presence of a chaperone, this will be available.

At times, and in order to maintain appropriate social distancing you may be asked to wait in a room not normally used as a waiting room. Please sit only on the designated seating.

The particular healthcare professional you are seeing will use such Personal Protection Equipment as they consider appropriate for the situation.

If you think that you, or a member of your household **MAY** be suffering from the Covid 19 infection **PLEASE DO NOT ATTEND FOR YOUR APPOINTMENT**. Under these circumstances you will not incur a Did Not Attend fee if you contact us and let us know.

If you have been sent a Clinical Questionnaire please ensure that you complete it before you attend and bring it with you to the appointment.

We thank you in advance for your patience and understanding.

Parkhead Consultancy